Fluidquip Australia Pty Ltd

Quality Policy

Top level management of our organisation are committed to establishing, implementing and maintaining an Integrated Management System (IMS) that is appropriate to the context of our organisation. Our IMS sets a framework for setting quality objectives that improve efficiency, productivity, and support strategic direction, so as to ensure the services we offer are in harmony with and surpass our customer needs.

The quality management system shall be in accordance with the requirements of ISO 9001:2015 quality management systems standards.

The aim of this policy and all associated procedures is to ensure that we fully understand, comply with, and commit to satisfying applicable requirements at all times.

The objectives of this policy are to:

- Provide adequate resources to establish, implement and maintain the quality management system.
- Communicate this policy to all employees through inductions, training and ongoing example within the workplace.
- Ensure the IMS is implemented across the organization.
- Promote a culture standard of zero defects performance
- Monitor and measure the effectiveness of implementation of the IMS through a programme of audits to verify performance

Each workplace shall establish appropriate performance indicators to ensure objectives are being met.

Top level management is committed to this quality policy and to the systems developed to deliver its objectives. Top level management support staff and are committed to:

- complying with the IMS;
- continually improving the IMS
- striving for excellence in the delivery of services

The quality management system assures our customers of our ongoing commitment in providing them with cost-effective, value-based solutions to optimise stakeholder needs through an approach of risk-based thinking.

Director: Date: 31 / 10 / 2025